

NCMS for AWS

nubeGo Cloud Managed Services



Many businesses struggle to build the capacity or technical expertise required to effectively manage their cloud infrastructure, tools and applications.

Having to operate and secure cloud accounts needn't be a distraction from your team's core activities and skillset - nubeGo is an innovative managed service that helps organisations of all sizes to transition and adapt to a simplified cloud operating model that is supported by certified AWS cloud specialists.

As an Advanced Consulting and Solutions Provider Partner for Public and Private sector, nubeGo brings together powerful automation, best-of-breed tooling and human experts to deliver continuous review of your security, operations and Cloud architecture.

With 24x7x365 access to AWS certified engineers and architects, NCMS for AWS is your helping hand in the Cloud.

Service Levels

NCMS for AWS has been created to address the primary challenges businesses face when they implement and operate AWS environments.

NCMS blends tooling and automation with certified AWS experts to deliver a best-of-breed experience. we offer two service levels, **Samurai** and **Ninja**.

Why us?

We provide a single view of your Cloud platform costs and security

Gain the benefits of AWS Cloud best practices, built by AWS specialists

Increase your confidence in the security and governance of your Cloud architecture

Unrivalled platform automation and monitoring, gives nubeGo AWS experts the space to focus on supporting your business needs

nubeGo are a small and specialist Cloud consultancy who understand the challenges of operating a business using AWS

We are here to help



Samurai

Ideal for those who want to manage most things themselves but want access to nubeGo's AWS experts and tools.

15% of your AWS infrastructure charges*

*Minimum fees apply



Ninja

Ideal for those who want nubeGo to operate and manage their AWS environments for them, or with them.

25% of your AWS infrastructure charges*

*Minimum fees apply

aws  certified
AWS PARTNER NETWORK

Tooling and Automation

AWS Account Management

- Simplified management of environment-based AWS accounts (e.g., dev, prod)
- Standardised configurations for CloudTrail and AWS Config for comprehensive audibility and tracking
- AWS root account password & MFA storage in secure credential vault

Access to best-practice AWS CloudFormation templates

- Standardised VPC design including AZs, subnet sizing, public and private subnet layout

Identity & Permissions Management

- AWS IAM and STS security best practices implemented by default
- Simplified cross-AWS account access
- Federated access to the AWS Console federation

Access management of EC2 instances

- Secure EC2 access: Automated SSH key management across your entire fleet of EC2 instances

Human Expertise

AWS Platform Support

- Engineering and advisory support for AWS issues by certified AWS engineers 24x7x365

Response Times

- Ownership of incidents and issues relating to AWS, to include the use of AWS Support on customer's behalf (Normal < 12 hours, Low < 24 hours)

Additional Ninja Benefits

Technical Account Manager

- Your direct contact for business and technical assistance

EC2 O/S Management

- Patching and upgrades
- Support for: Amazon Linux: 2017.09, RedHat Enterprise Linux: 6 & 7, CentOS: 6 & 7, Ubuntu LTS Versions: 14.04 & 16.04, Windows Server 2008 R2*, Windows Server 2012 R2, Windows Server 2016

Database Management

- Support for RDS (Aurora), Redshift and DynamoDB
- Expertise in AWS database tools including: Database Migration Service and Schema Conversion Tool

CloudWatch Incident Response

- Setup of CloudWatch monitoring and response to high priority CloudWatch alarms 24x7x365 by AWS certified engineers

AWS Account Health Review

- Review CloudHealth recommendations
- Identify and prioritise recommendations that address costs, security, utilisation and best practices

Response Times

- Ownership of incidents and issues relating to AWS, to include the use of AWS Support on customer's behalf (Emergency < 1 hour Urgent < 2 hours, High < 4 hours, Normal < 12 hours, Low < 24 hours).

Businesses who choose the Ninja plan have access to all of the benefits above, plus an additional suite of advanced platform operations services, real-time monitoring and rapid response.